



**Merry Mutts, Inc.**  
**90 Wakefield Avenue**  
**Staten Island, New York 10314**  
**(718)761-3494**

Dear Pet Parent,

Thank you for your recent inquiry regarding our services. At Merry Mutts we believe that our guests are entitled to the following: health, safety, comfort and of course, love. Our staff of dog lovers is dedicated to providing these things in a happy, fun, play environment. Here, your pet will not be crated or caged during their stay, but will enjoy supervised playtime with other guests and our friendly staff during the day, and relax in their own comfortable suite at night.

The first step in developing a relationship with you and your pet is the completion of our enrollment package, enclosed. This will provide us with the information we'll need to ensure the very best in personalized care. To enroll your pet, simply complete the forms and return them to Merry Mutts, either by mail, email or in person. Along with these forms, we will need proof that the following vaccinations are current: DHLPP, Rabies, and Bordetella. After receiving your paperwork, we will schedule a time for an initial meeting with you and your pet.

At this meeting we will review your forms, check to ensure that all required vaccinations are up to date, and complete a temperament evaluation of your pet. This evaluation involves a set of structured interactions designed to determine if your pet is people and dog friendly and would thrive in a highly socialized environment.

Following the temperament evaluation, we progress to the controlled introduction of your pet into the play area. Our guests are put in playgroups with those of similar size and/or temperaments. Your pet is first introduced to one dog at a time and then into the group.

Our staff takes great care in guiding your pets' progress as they acclimate to the staff and the various play styles of the other guests in the playgroup.


While most pets have an appropriate temperament for socialization, there are some who cannot adapt to it. The safety of all of our guests is our highest priority, and we cannot accept aggressive, territorial or toy possessive dogs. All pets must pass the temperament test in order to be admitted to this facility.

At Merry Mutts we take every precaution possible to ensure a safe, healthy environment. Our playroom and luxury suites have Tenderfoot rubber flooring, specifically designed for dog daycare, and better for their joints. We use state of the art photocatalytic oxidation air purifiers to destroy airborne bacteria. These are the same type used in some hospitals and are the only type approved by the Chinese government for use against SARS.

Although our guests are supervised at all times, we ask that you also realize that incidents may happen whenever dogs socialize together. The Merry Mutts Warranty program explained in the enrollment package, provides for the rare instances when veterinarian services may be needed. For a one time \$5.00 fee Merry Mutts will provide veterinary care up to a maximum of \$500 if necessary.

If you have any questions, please feel free to contact us at (718)-761-3494 or stop by. We are open Monday - Friday 6:30am to 8:00pm\*\*\* and Saturday and Sunday 9:00am to 8pm.\*\*\*

Sincerely,

A handwritten signature in black ink that reads "Rena L. Cella". The signature is written in a cursive, flowing style.

Rena L. Cella  
Merry Mutts, Inc.

\*\*\*Our facility is closed to the public between 12:00 pm and 2:00 pm to allow for uninterrupted feeding and naptime for our guests.